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Omega Personnel Limited (OPL) provides Recruitment services to the engineering and construction sectors in the UK. Since its establishment in 2020, Omega has grown from a small business to a large SME with the aspirations and capability to develop a significant presence within the recruitment industry.

OPL continues to deliver practical solutions whilst prioritising detail. This approach enables us to clearly distinguish ourselves from our competitors. Operational efficiency and industry expertise have enhanced our capabilities, ensuring that we attract, retain and develop talent capable of meeting our clients' requirements.

As a highly respected engineering, construction and commercial recruitment services provider we support a broad range of industries and sectors including:

- Rail
- Mechanical And Electrical (M&E)
- Security
- Construction
- Logistics
- Utilities
- Major Projects

The business objective of the company is the cost-effective recruitment and placement of personnel, both temporary and permanent, in line with key business objectives and targets. This can only be achieved through the total commitment of all employees "to the consistent provision of services which satisfy our customer's requirements and expectations" – this is our stated Quality Policy.

To ensure that this Policy is achieved, the company has formulated and implemented a Quality Management System. The adherence to the Quality Management System is mandatory for all employees. Specific, consistent and attainable quality objectives have been set which are monitored for achievement levels.

The set objectives include:

- The realisation of commercial targets;
- Meeting all the needs of all interested parties, (customers, shareholders and employees);
- Continual improvements to our services and HSQE Management System;
- The prevention of non-conformances;
- Compliance with customer, legal and statutory requirements.

Detailed quality objectives are set out in the relevant procedures and work instructions.

The Quality Policy, management system and associated objectives are considered key elements of our operation, and will be under constant review through the continual improvement and suitability process, with all changes being made known to all employees.

A handwritten signature in black ink, appearing to read "Abdul Mukith".

Abdul Mukith – Managing Director